



CITY OF SANTA ANA
(714) 647-5400

WHO DO I CALL FOR...

| <u>INFORMATION ON</u> | <u>DEPARTMENT / AGENCY</u> | <u>PHONE #</u> |
|---|--|--|
| Alley Clean-up | Public Works Agency | (714) 647-3380 |
| Animal Services Including Barking Dogs | Santa Ana Police Department | (714) 245-8792 (714) 834-4211 |
| Animal License | Finance / Customer Service | (714) 647-5257 |
| Animal Shelter (Orange) | Orange County Animal Care Center 561 City Drive South Orange, CA 92868 | (714) 935-6848 |
| Arts & Culture | Parks, Recreation, & Community Services Agency | (714) 571-4200 |
| Athletics | Parks, Recreation, & Community Services Agency | (714) 571-4264 |
| Battered & other Assistance– Hotline | N. Orange County | (714) 992-1931 |
| Bicycle Licensing | Santa Ana Police Department | (714) 245-8200 |
| Bicycle Lost / Found | Santa Ana Police Department | (714) 245-8077 |
| Bill – Water | Finance / Customer Service | (714) 647-5454 |
| Building Inspection | Planning & Building | (714) 667-2738 |
| Bus Information | O.C. Transportation Authority | (714) 636-7433 |
| City Council - | Clerk of the Council Address: | (714) 647-6520 |
| *Mayor: Miguel A. Pulido | City Hall | (714) 647-6900 |
| *Mayor Pro-Tem: Claudia Alvarez | 20 Civic Center Plaza | (714) 647-6954 |
| *Councilmembers: David Benavides, Carlos Bustamante, Michele Martinez, Vincent F. Sarmiento, Sal Tinajero | 8 th floor Santa Ana, CA 92701 | FAX |
| City Manager | City Manager's Office | (714) 647-5200 |
| Code Enforcement | Community Preservation - Planning & Building | (714) 667-2780 |
| *(Weekend Complaint Message Line) | | (714) 667-2780 |
| C.O.P. Task Force | Santa Ana Police Department | (714) 245-8746 |
| Community Relations/Crime Prevention | Santa Ana Police Department | (714) 245-8719 |
| Couch Removal (on public property) | Public Works Agency | (714) 647-3380 |
| Election Information | Clerk of the Council | (714) 647-6520 |
| Emergency – to report an | Dispatch | 911 |
| Employment with the City of Santa Ana | Personnel Services | (714) 647-6500 |
| Employment Services & Job Training | W.O.R.K. Center (1000 E. Santa Ana Blvd., Ste 200) | (714) 565-2600 |
| Fair Housing & Foreclosure Prevention | Orange County Fair Housing | (714) 569-0823 |
| Fire Safety (F.I.R.E.) | Santa Ana Fire Department | (714) 647-5700 |
| Fire Dispatch | Santa Ana Fire Department (non-emergency) | (714) 542-2315 |
| Freeways / Highways / Detours, etc., - Hot Line | Cal-Trans | (949) 724-2000 |
| General Information - City of Santa Ana | City of Santa Ana | (714) 647-5400 |
| Graffiti Removal | | |
| *General (Graffiti Hotline-any time) | Public Works Agency | <i>TOLL FREE</i> (877) 786-7824 (877) STOPTAG |
| *Bus Stop Shelters | O.C. Transportation Authority / Customer Relations | (714) 636-7433 |
| *Highways/Freeways (Graffiti Hotline) | Cal-Trans | (949) 936-3500 |
| Graffiti Task Force (Police) | Santa Ana Police Department | (714) 245-8769 |
| Hazardous Waste Disposal | County of Orange Integrated Waste Management | (714) 834-6752 |
| Home Security Inspection | Santa Ana Police Department (Community Relations) | (714) 245-8719 |
| Human Relations | Human Relations Commission | (714) 567-7470 |
| Dispute Resolution / Mediation | Dispute Resolution Center | |

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|--------------------------------------|---|-------|----------------|
| Info on Referrals for Human Services | 211 Orange County | (714) | 2-1-1 |
| Homeless Outreach | Orange County Mental Health Association | (714) | 547-7559 |
| Street Lights – Customer Service | Southern California Edison | (800) | 655-4555 |
| Museum | Bowers Museum | (714) | 567-3600 |
| Natural Gas | The Gas Company | (800) | 427-2200 |
| Noise Complaints | Santa Ana Police Department | (714) | 834-4211 |
| Obstructing Bushes & Trees | Public Works Agency | (714) | 647-3380 |
| Overcrowding | Community Preservation - Planning & Building Agency | (714) | 667-2780 |
| Paramedics – Emergency | Dispatch - Santa Ana Fire Department | | 911 |
| Park Rangers | | | |
| *Monday-Friday after 3:00 p.m. | Parks, Recreation, & Community Services Agency | (714) | 647-3397 |
| * All other hours (Dispatch #) | | (714) | 834-4211 |
| Parking Control | Santa Ana Police Department | (714) | 245-8225 |
| Parking - Inoperative Junk cars | Santa Ana Police Department | | 245-8225 |
| *Vehicles on Street | Community Preservation / Code Enforcement | (714) | 667-2780 |
| *Private property | Agency | (714) | |
| Poison Center | California Poison Control System | (800) | 876-4766 |
| Police Front Desk | | (714) | 245-8601 |
| *Dispatch (report crimes) | Santa Ana Police Department | (714) | 834-4211 |
| Potholes | Public Works Agency | (714) | 647-3380 |
| Public Telephones | Pacific Bell | (800) | 498-2646 |
| Pupil Support Services | Santa Ana Unified School District | (714) | 433-3481 |
| Pushcart Information / Problems | Community Preservation - Planning & Building Agency | (714) | 667-2780 |
| Recreation Programs | Parks, Recreation, & Community Services Agency | (714) | 571-4200 |
| *Centers: El Salvador | | (714) | 647-6558 |
| Jerome | | (714) | 647-6559 |
| Memorial | | (714) | 571-4242 |
| Salgado | | (714) | 571-4267 |
| Santa Anita | | (714) | 647-6552 |
| Recycling, Energy Conservation | Santa Ana Green Program | (714) | 647-5088 |
| Rodent / Rat Problem | Orange County Vector Control | (714) | 971-2421 |
| Sanitation (overgrown yards, etc.) | Public Works Agency | (714) | 647-3309 |
| School Security | Santa Ana Unified School District | (714) | 558-5535 |
| Senior Information | Santa Ana Senior Center – Parks, Recreation, & Community Services Agency | (714) | 647-6540 |
| Shopping Cart Removal | Code Enforcement (until further notice) | (714) | 667-2780 |
| Street Cleaning | Public Works Agency | (714) | 647-3380 |
| Swimming Pools - Public | Parks, Recreation, & Community Services Agency | (714) | 571-4200 |
| - Private | Public Works Agency | (714) | 647-3336 |
| Tenant / Landlord Problems | Orange County Fair Housing | (714) | 569-0823 |
| Traffic Safety | Santa Ana Police Department | (714) | 245-8200 |
| Trash Pickup & Dumpsters | Waste Management | (714) | 558-7761 |
| Trash Pickup & Recycling | Ware Disposal Co., Inc | (714) | 834-0234 |
| Unsanitary and Unsafe Housing | Community Preservation - Planning & Building Agency | (714) | 667-2780 |
| Vector Control | Orange County Vector Control | (714) | 971-2421 |
| Voter Registration | Orange County Registrar | (714) | 567-7600 |
| Water | Public Works Agency | (714) | 647-3320 |
| Bill – Water | Finance / Customer Service | (714) | 647-5454 |
| Zoning information | Planning and Building Agency | (714) | 647-5804 |
| Zoo | Santa Ana Zoo | (714) | 836-4000 |

NEIGHBORHOOD IMPROVEMENT PROGRAM
(714) 667-2260